



S/5 09/746.508

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title: TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS PROCESSING

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on August 12, 2005.

AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Advisory Action mailed on July 26, 2005, and is being filed in conjunction with a request for continued examination. Amendments to the claims begin on page 2. Remarks begin on page 6.